

NEWS RELEASE

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## Noritz Introduces Online Training for CB Combination Boiler

**The new online course from Noritz offers plumbing and heating contractors competitive knowledge in a growing residential boiler marketplace.**

FOUNTAIN VALLEY, CALIF. (AUGUST 16, 2016) — Noritz America has launched a free online training course for the new [CB Combination Boiler](#), targeting professional plumbing, heating and HVAC contractors.

The two-part Residential Combination Boiler Training from [Noritz University](#) prepares contractors to be on the forefront of a rapidly expanding segment of the residential boiler market. “We’ve seen dynamic growth in combination boilers,” says Jason Fleming, Sr. Marketing and Customer Care Manager for Noritz. “This course offers contractors a competitive advantage in meeting this growing demand.”



**The CB Combi Online Training Course prepares plumbing, heating and HVAC contractors to install Noritz’s new combination boiler/water heater.**

Part one of the course covers basic features, specs, system components, applications and venting options, while part two will offer a more in-depth synopsis of system setup and troubleshooting. The second part will be available later this month.

Trainees can register by signing up at [www.training.noritz.com](http://www.training.noritz.com). Members of Noritz’s [PROCard program](#) can elevate their Noritz “Power Rankings” by successfully completing the course. This means their contact information will show up higher in the program’s search results and thus be more visible to prospective customers.

Each part of the course takes approximately 30 minutes to complete and includes a multiple-choice quiz at the end. Trainees who complete both parts of the course and take the in-person CB Combi training can request to become official Noritz-certified Combi service specialists, gaining greater visibility with prospective customers.

“The award-winning CB Combi is a revolutionary product that allows consumers to combine their comfort heating and domestic hot water into one space-saving solution,” explains Fleming. “Taking the course will effectively prepare contractors to offer this unique technology to their customers.”

In addition to this latest course on the CB Combi, Noritz University offers three others: The Online Residential Level 1 Training; The CDR1 Training for the NRCP series of residential, condensing tankless water heaters; and the EZTR40 Training.

Contents of part one of the CB Combi course include:

#### **PRODUCT SERIES**

- **Features**
- **Internal Layout**
- **Stainless Steel Heat Exchangers**
- **Scalding Prevention**
- **Domestic Hot Water Performance**
- **Water Route**
- **Internal Pump**
- **Venting Options**
- **Heating Applications & Settings**

#### **RESOURCES**

- **Error Codes**
- **Common Issues**
- **PROCard**

Part two of the CB Combi course will become available by the end of August.

**For more information on the CB Combi training program, please visit:** [training.noritz.com](http://training.noritz.com).

**For more information on the full line of Noritz tankless water heating products, visit** [www.noritz.com](http://www.noritz.com). You can also telephone us at 866.766.7489 or e-mail us at [support@noritz.com](mailto:support@noritz.com).

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**Hi-res versions of photographs to accompany this release are available for immediate download in .tif format by using this link:** <http://noritz.oreilly-depalma.com/2016/combi-online-training.shtml>.

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**NORITZ AMERICA CORPORATION**, a subsidiary of Noritz Japan, has corporate offices in Fountain Valley, Calif., and Atlanta, offering a full line of tankless water heaters to meet the hot water demands of residential and commercial applications. Noritz supports its products with a national network of skilled representatives and employees who are committed to providing the finest products and services to our communities by helping consumers live in a more comfortable, efficient and healthy lifestyle. For more information on Noritz America and the entire line of Noritz's ENERGY STAR<sup>®</sup> tankless water heaters, please call (877) 986-6748 or visit our website at [www.Noritz.com](http://www.Noritz.com).