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Noritz Now Offering Contractors Online Tankless Water Heating Education for Added Convenience

New training supplement gives plumbing and heating contractors of all experience and skill levels an easier way to gain product knowledge.

FOUNTAIN VALLEY, CALIF. (MAY 12, 2014) — Noritz America today announced the release of its Online Residential Level 1 (R1) tankless water heater training for plumbing and heating contractors. The [Noritz University](#) course will supplement personal training by Noritz sales personnel, allowing those tradespeople who are unable to attend in-person sessions the ability to gain and deepen their tankless knowledge quickly and effectively.

The training sections offer a complete overview of tankless technical information, including an introduction to the entire Noritz product line and guidance on proper sizing and installation for residential applications. Also discussed are common maintenance issues related to water quality and key product benefits. Intended to help contractors avoid common installation problems, the training will also enable them avoid frustrating and costly callbacks.

“The training is useful for contractors of all levels of experience, because we continue to develop and improve our technology,” says Jason Fleming, Marketing Manager for Noritz America. “Now there’s a new way to get the right information quickly and efficiently without always having to travel to a Noritz facility or a distributor location.”



The new online training program gives contractors the flexibility to learn about Noritz tankless water heaters in a more convenient way.

The Noritz website will host the training slides, which also furnish information on a shortcut to Training signup, available courses, as well as the benefits of participating in the company’s [PROCard rebate program](#). A checkpoint quiz at the end of the module allows contractors to complete their education courses in order to be listed in the “Find an Installer” section of the website, while also elevating their status as PROCard members.

The 45 training slides in the new R1 program take approximately an hour to complete, according to Fleming. Topics include:

- **PRODUCT LINE**
 - What is a Tankless Water Heater?
 - Residential Condensing and Non-Condensing Product Lines
 - Large Residential/Commercial Product Line
- **INSTALLATION**
 - Sizing
 - Gas
 - Combustion Air
 - PVC Considerations
 - Direct and Standard Venting, Vent Termination Clearances
 - Circuit Board Dipswitches
 - Special Applications
- **MAINTENANCE**
 - Water Treatment
 - Descale Procedure



The new residential course is intended for plumbing and heating contractors of all levels of experience.

Noritz intends to expand its instruction on these key tankless topics in future courses. “It’s always beneficial to get the latest on our products,” says Fleming. “The more a contractor knows, the easier it is for him to sell his knowledge, skills and services.”

For more information on the new Online Residential Level 1 training program, please visit: training.noritz.com

For more information on the full line of Noritz tankless water heating products, visit www.noritz.com. You can also telephone us at 866.766.7489 or e-mail us at support@noritz.com.

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Hi-res versions of photographs to accompany this release are available for immediate download in .tif format by using this link: <http://noritz.oreilly-depalma.com/2014/online-training-level-1.shtml>

NORITZ AMERICA CORPORATION, a subsidiary of Noritz Japan, has corporate offices in Fountain Valley, Calif., and Atlanta, offering a full line of tankless water heaters to meet the hot water demands of residential and commercial applications. Noritz supports its products with a national network of skilled representatives and employees who are committed to providing the finest products and services to our communities by helping consumers live in a more comfortable, efficient and healthy lifestyle. For more information on Noritz America and the entire line of Noritz’s ENERGY STAR® tankless water heaters, please call (877) 986-6748 or visit our website at www.Noritz.com

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